

Appendix 1. Information on the use of the right to withdraw from the contract

Right to withdraw from the contract

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period expires after 14 days from the date when you come into possession of a product or when a third party other than the courier and the person whom you indicated came into possession of the product.

To exercise the right to withdraw from the contract you must inform us of your decision to withdraw from this contract by an unequivocal statement, e.g. a letter sent by mail or e-mail. You can use the withdrawal template, however this is not mandatory.

To respect the withdrawal period you just need to inform us on your exercising the right of withdrawal from the contract before the expiry of the withdrawal period.

Effects of withdrawal from the contract

If you withdraw from this contract, we return to you all your payments made to our bank account, including the product delivery costs (except for additional costs resulting from a delivery method other than the cheapest one offered by us) immediately and no later than 14 days following the receipt of your decision to exercise the right of withdrawal from this contract. The reimbursement will be made using the same payment method that you used at the purchase, unless expressly agreed otherwise. In any case, you will not incur any additional charges related to the reimbursement. We can abstain from the reimbursement until we have received the product or a proof of its sending to us, whichever comes first.

Please deliver or send the product to our mailing address as soon as possible and, in any event, no later than 14 days from the date on which you informed us of your withdrawal from the contract. The withdrawal period is respected if you send back the product to us within 14 days.

You will have to bear direct costs of returning the product.